

EMPOWERING THE SERVICE ECONOMY



ABOUT KESTE

Keste is an Oracle Partner that solves real business problems by developing and delivering solutions that improve the way you do business in the service economy. We enable the 360° customer view increasing visibility, improving transactions and enhancing customer service.

SOLUTIONS

Keste delivers rules-based solutions to orchestrate and automate sales and service delivery processes that give you the efficiency and accuracy you require, while improving your customers' transactional experiences with your company.

Keste is organized to bring the highest level of knowledge, skill and best practice expertise in technology and business processes.

Solutions Include:

- Configurator / Configured Quote to Order
- Customer Relationship Management (CRM)
- Enterprise Resource Planning (ERP)
- Telecommunications Service Ordering (TSO)
- Service Delivery Platform (SDP)
- Enterprise Asset Management (EAM)
- Mobile Supply Chain

PRACTICAL, EFFECTIVE SOLUTIONS THAT WORK

As a leading Oracle Configurator solutions provider worldwide, Keste integrates front office (CRM) and back office (ERP) solutions that:

- Simplify and align the sales and order processes
- Bring intelligence to transactions
- Provide full visibility of sales and order processes to executives
- Increase order accuracy and maximize revenue opportunities
- Provide a better end customer experience

TECHNOLOGY

Keste innovates using the advanced functionality and integration of Oracle technology plus other best of breed solutions available in the market. Today's Oracle offerings and open standards have enabled Keste to deliver best practices for implementations that work today and into tomorrow.

- Service Oriented Architecture (SOA)
- Fusion Middleware
- Business Process Execution Language (BPEL)
- Business Rules
- Application Development Framework (ADF)
- Enterprise Service Bus
- Portal
- Contact Center Integration
- Enterprise Mobility
- Custom Development using Oracle Technology

ENGAGING KESTE

Keste takes a long range view of your solutions and delivers agile, high impact projects that are quick, measurable, and effective. Our implementations are purposefully lean so they can be achieved efficiently and at the same time offer operational readiness.

Keste utilizes four simple work streams to deliver the most cost-effective, pragmatic solution to solve your business challenges: workshop/deep dive, prototype, phase development, and technical support.

WORKSHOPS/DEEP DIVES

Working under a non-disclosure agreement, a nimble Keste team captures product knowledge and provides insight into what's possible for your environment. In as few as 3-8 days a game plan and prototype strategy can be established based on real customer knowledge.

PROTOTYPE

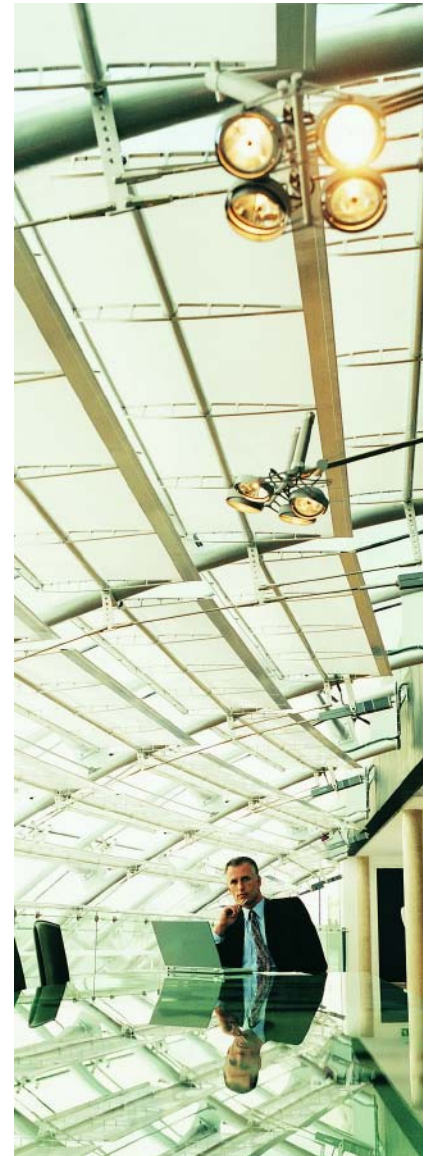
Keste moves swiftly to provide an actual prototype of your solution. With this, you can prepare internally for the project to ensure operational readiness and manage the successful delivery of the project.

PHASE I DEVELOPMENT

With the prototype confirmed, Keste collaborates with you to build an achievable schedule. The schedule ensures the roll-out is both controlled and effective.

ONGOING DEVELOPMENT AND SERVICES

Once your solution is live, Keste provides 24x7 technical support worldwide, and works with you to continuously plan future development phases in line with your business requirements and new technologies.



keste \ kest \ n. [old world language derivative]:

A culture that is mobile, productive, and effective.

That's our philosophy and it's the core of our solutions that power your company's productivity anywhere and everywhere.

www.keste.com

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Visit us at www.keste.com to learn more.

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