



Forge Strong Relationships with Member Communities

By providing one central location to communicate and collaborate, Vizient is able to provide members important information easily.

Challenges:

- Outdated, list server-based forum
- Network members had limited ability to collaborate
- No central repository for storing and sharing extensive information

Solution:

- Facilitate member-to-member knowledge sharing
- Optimize healthcare supply chain
- Improve customer experience and scalability
- Automate contract lifecycle management process

Products Leveraged:

- Salesforce Community Cloud
- Salesforce Service Cloud
- Conga CLM

Supply Chain Optimization

Innovative healthcare network and its members achieve more, together, with community-supported features that facilitate easy communication, and in the process, optimize the supply chain.

Company: Vizient

Headquarters: Irving, TX

Industry: Healthcare

vizient.